

SUMMARY:

- 1) Entries rules
- 2) Permission
- 3) Confidentiality
- 4) Judging process
- 5) Property
- 6) Payment conditions
- 7) Ownership

1) ENTRIES RULES

Entry criteria per category are stated in the category description. Please ensure your entries address these criteria.

What we require:

- Entry contact information
- 1 page executive summary
- Submission (max 3 pages)
- Supporting evidence files (max 5 items)
- 1 transparent logo
- 1 winning paragraph for awards brochure should you win

Work entered must have been developed for a South African audience.

Any non-English entries must include subtitles.

For “best programme” categories, entries must have been in the South African market place between 1 January 2021 and present day, unless stipulated differently below:

Time in market:

- Categories 1-9: January 2021 – present (i.e. >12 months)
- Category 10: Minimum 3 years in marketplace
- Category 11: Launch date: 01 July 21 – present (i.e.<12 months)

Right to withdraw and change entries:

The Loyalty Awards reserves the right, in its sole discretion, to reject any entry, or to move any entry to an alternative category.

The deadline for all entries is: 30 June 2022

Saving your files:

You can choose to submit your supporting material in video format or as additional jpegs, or a combination of both.

Your files must be saved in the following format:

file name = category#-programmename-brandname.doc

e.g. CATEGORY1-ROYALREWARDS-ROYALHOTEL.doc

Entry tip: Be realistic about how much time judges have to view your work. The judges have no obligation to review your entire submission and experience shows that a short, punchy entry beats a long case study or long video. Please keep to the recommended submission requirements.

Entry fees:

A fee of R1 950 (ex VAT) is charged per category entry. Entries may be into multiple categories. Once you have submitted your entry, an invoice will be emailed to you. All entry fees must be paid in full before 15 July 2022 in order for the entry to be judged.

No refund on entries:

Refunds of any fees or costs relating to entries into the Loyalty Awards will not be processed for any reason. The fees paid for entries are intended to cover the costs of administration, processing/judging the entries and preparing the awards.

All entries must be emailed to: info@southafricanloyaltyawards.com

Should your file sizes be too big for email, please share via dropbox or wetransfer.

2) PERMISSION

All entries must be approved by the relevant client from whom they were produced and all necessary permission must be obtained. In particular, the client for whom the work was created must consent to entry of the relevant work in the Loyalty Awards. An entry may not be entered if the work is subject to any agreements with third parties and/or other licenses and the necessary consent have not been obtained.

An entrant may not enter any work or entry into the Loyalty Awards if:

It infringes or violates the rights of any third party, including, without limitation, copyright, trademarks, patents, trade secrets, contractual licensing rights, privacy rights, moral rights or any other intellectual property rights.

3) CONFIDENTIALITY

All entries will be treated with absolute confidentiality. No commercially sensitive information received through the entries will be used by any of the judges or organisers of the awards, for any purpose whatsoever other than to judge the quality of the entry. We strongly recommend proper commercials are submitted in order to allow complete and thorough judging to take place.

4) JUDGING PROCESS

Judging will be processed in 3 stages:

- **Shortlisting process for all entries:**
Each entry will be evaluated and the top 10 entries per category will be shortlisted.
- **Remote judging process for shortlisted entries:**
All judges are involved in the remote judging process and will judge each shortlisted nominee independently. The individual shortlisted nominees will be measured and judged against the evaluation criteria for each category. Supporting evidence files (max 5 items)
- **Judging panel process:**
The judges will gather at a central meeting point, or online, to discuss their shortlist assessment and will share their individual scoring.

Please note: At all times, judges are recused from judging their own work, or work that presents any conflict of interest.

The judging chair's role is to manage the judging process, and to ensure fairness and equal application of entry criteria and competition rules. The judging chair does not judge the entries.

The outcome of the South African Loyalty Awards depends on the skill shown in the entries. There is no element of luck or chance involved in the awarding of awards. Not all entries will receive awards, and there may be no award given in some categories. The Loyalty Awards reserves the right not to award

any award if the judges deem entries to be of insufficient standard.

During the judging process, the decisions of the judges of the South African Loyalty Awards shall be final in regard to all matters or disputes relating to judging of entries and the awarding of awards.

5) PROPERTY

All documentation, storage media or other material that accompany or forms part of an entry or are submitted with it, will be used for the sole purpose of administering the South African Loyalty Awards and will not be shared with any third party other than the qualifying judges. The South African Loyalty Awards will not return any items entered or submitted to the awards and will not be responsible for any loss or destruction of or damage thereto of whatever nature. The South African Loyalty Awards shall be entitled to dispose of, destroy or store all documents, storage media and other material forming part of or accompanying an entry.

6) PAYMENT CONDITIONS

A fee of R1 950 (ex VAT) is charged per category entry. Once you have submitted your entry, an invoice will be emailed to you. All entry fees must be paid in full before 15 July 2022 in order for the entry to be judged.

Methods of payment:

Payments can be made by bank transfer or via Quicket. Invoices will be raised with full banking details or Quicket link will be provided.

No refund on entries:

Refunds of any fees or costs relating to entries into the Loyalty Awards will not be processed for any reason. The fees paid for entries are intended to cover the costs of administration, processing/judging the entries and preparing the awards.

If you have any queries, please send an email to info@southafricanloyaltyawards.com

7) OWNERSHIP

South Africa Loyalty Awards is an initiative by © Truth Leadership & Marketing Solutions (PTY) LTD 2015/391318/07

Truth is the owner and operator of the South African Loyalty Awards and its website located at www.southafricanloyaltyawards.com